

Lottery Terms and Conditions

Local affiliate lottery name: Rugby League Cares/ 'Care4Cares'

Lottery Details: National Youth and Community Development Association 'NYCDA' Weekly Draw (Gambling Commission licence no. 000-005166-006)

Promoting Society: National Youth and Community Development Association

Lottery Administration & Player Support:

NYCDA Weekly Draw,
1-2 Frecheville Court, off Knowsley Street,
Bury
BL9 0UF
Tel 01204 357 010
Email info@nycda.co.uk

Local Affiliate details:

Rugby League Cares
c/o University of Huddersfield
Queensgate
HUDDERSFIELD HD1 3DH
info@rlcares.org.uk

1. On behalf of RL Cares as a beneficiary, the operator of this lottery is NYCDA and members participate via the NYCDA Weekly Draw.
 2. Your purchase of lottery chances is from the Society solely in accordance with the terms under which the Society from time to time promotes its lotteries. Full details of these terms can be supplied to you upon request by emailing to player support at info@nycda.co.uk - or by contacting a member of the staff at RL Cares
 3. By registering electronically on the RL Cares website you acknowledge that you will have no claim against us for any failure of any equipment or software (wherever located or administered and whether or not under our control) or any other delay or failure which may delay or prevent your purchase of lottery chances.
 4. You represent and agree to abide by the Lottery Rules (see below)
 5. You agree that RL Cares are the sole owner of all rights to technology, software and business systems utilized in this website and that your use of this website (and registration thereon) confers no rights whatsoever to intellectual property contained or utilized therein. Use or publication by you of any item displayed on this website is strictly prohibited. Subject thereto (and to the rights of copyright owners other than ourselves) documents appearing on this website may be copied by you for your personal use only and on condition that the copyright notice and source indications are also copied, that no modifications are made and that the document is copied in its entirety.
 6. You accept that this lottery is regulated by the Gambling Commission and that in certain circumstances we may be unable to provide refunds or replacements once you have purchased your chances.
 7. By participating in the lottery and NYCDA Weekly Draw, you are agreeing to allow NYCDA to retain your data for the purpose of participating in the lottery. This includes, but is not limited to, informing members of draw results and information relating to the good causes supported by the funds raised. Once this ends, then we will delete your data.
 8. The only exception is that NYCDA will share your data with RL Cares for purposes of informing you about the good work RL Cares does with its stakeholders.
 9. If you do not wish to receive further mailings from us, please contact either RL Cares or NYCDA via the details listed above.
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Rules

For a copy, please send a stamped addressed envelope to:
Rules Request, The NYCDA Weekly Draw, NYCDA, 1-2 Frecheville Court, off Knowsley Street,
Bury, BL9 0UF

Or alternatively email us at info@nycda.co.uk

The main points covered by the Rules are:

1. The society will conduct the draw every Wednesday. The draw will be conducted by a random number generator.
 2. The winning numbers will be published on the NYCDA website and distributed to all affiliates, partners and beneficiaries, including RL Cares for display via their website, social media platforms and email
 3. The cost of each entry is £1. Players may purchase more than one entry and payment must be made in advance.
 4. The NYCDA Weekly Draw aims to support its affiliates and a variety of sporting organizations, including RL Cares and other charities with a range of sport, health, education and heritage based projects.
 5. The society may reject any application without giving reason at its absolute discretion.
 6. Prizes for the NYCDA Weekly Draw are displayed on the NYCDA Website. There are no alternatives to any prize and no interest is payable. Prizes will be sent by cheque or bank transfer within 14 days.
 7. Non-cash prizes will be organised with the winner within 14 days
 8. The society reserves the right to use winners' names for promotional purposes. These will only be in summary, e.g. Mrs Smith, any street, any town.
 9. The society is not responsible for any delay in bank payments.
 10. Any prizes that have not been claimed or cashed within 6 months will be deemed as a donation to RL Cares to be used in conjunction with their community programmes.
 11. No liability is accepted for the loss, theft or delayed receipt of any communication sent by post.
 12. The society may (without giving any reason or notice) decline to accept an application, cancel an existing subscription, or terminate or suspend the lottery scheme. In the event of the lottery scheme being terminated or suspended then all subscriptions will be returned to the member within 30 days.
 13. The society's decisions made pursuant to the Rules shall, once made, be final and binding. Licenced by the Gambling Commission under the Gambling Act 2005 Licence No: 000-005166-006. Not to be sold by or to anyone under 16 years of age
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Complaints Procedure

1. On receipt of a complaint or a letter from a member expressing dissatisfaction with the draw, a member of staff will acknowledge the letter and inform the complainant of the target date for the review. The normal target time for responding to the applicant is 20 working days.
2. The member of staff will then request a full history of the case from the relevant agents, affiliates and/or members involved. In order to complete the review within the target time, the relevant documents must arrive with the relevant member of the NYCDA board within 10 working days.
3. Where it is apparent that the response to the complaint will take longer than the target time (for example because of the complexity of the particular case) the member of staff will inform the applicant and explain the reason for the delay.
4. Dealing with the complaint will consist of an analysis of the evidence and a review of the arguments for and against the complaint. Where it would be helpful to do so, the member of staff will also discuss the case directly with the complainant.
5. The complainant will always be informed of the outcome of his or her complaint. The proposed disclosure of information or further information will only be made in full consultation with board.
6. Should the complainant not be satisfied with the outcome of the review and wish to pursue the matter then the complainant will be referred to the Independent Betting Adjudication Service (IBAS) as the independent third party.